Sport In The Box Support

Knowledgebase > Common questions > How to force user to log out before another user can log in

How to force user to log out before another user can log in

Dmitri Peredera - 2025-09-03 - Comments (0) - Common questions

Sport In The Box uses network API and global object names. That can lead to special effects problems when switching user in windows and leaving program running.

Common solution is to disable **Fast User Switching** in Windows, you can modify the Windows Registry or use Group Policy. Below are the steps for both methods:

Method 1: Using the Windows Registry

- 1. Open the Registry Editor:
 - Press Win + R, type regedit, and press Enter.
- 2. Navigate to the following key:

HKEY LOCAL MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Policies\System

- 3. Create or modify the HideFastUserSwitching value:
 - Right-click in the right pane, select New > DWORD (32-bit) Value, and name it HideFastUserSwitching.
 - Double-click the *HideFastUserSwitching* value and set its data to 1.
- 4. Close the Registry Editor and restart your computer for the changes to take effect.

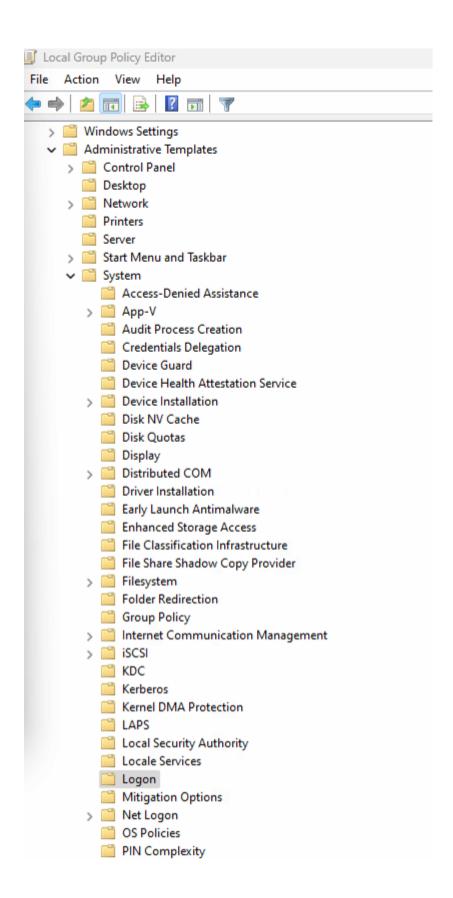
Method 2: Using Group Policy (Windows Pro or Enterprise)

Open the Local Group Policy Editor

Press Win + R, type gpedit.msc, and press Enter.

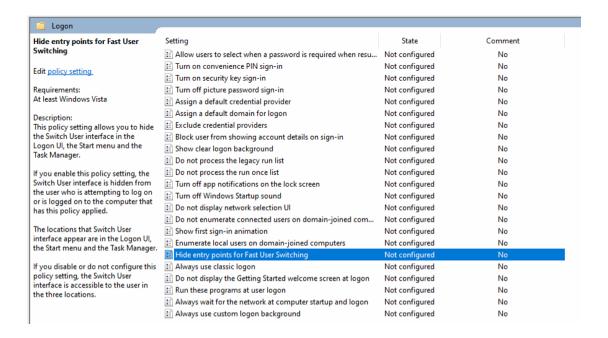
Navigate to the following path

Computer Configuration > Administrative Templates > System > Logon

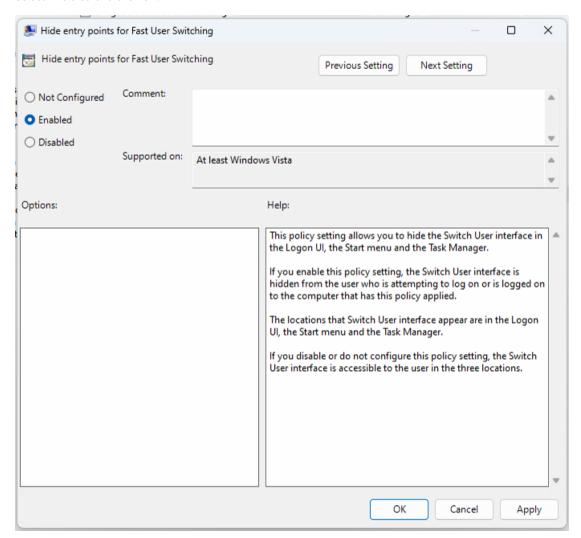


Enable the policy:

 $\label{lem:condition} \mbox{Double-click Hide entry points for Fast User Switching}.$



Select Enabled and click OK.



Restart your computer for the changes to take effect.