

# Sport In The Box Support

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## How to force user to log out before another user can log in

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**Sport In The Box** uses network API and global object names. That can lead to ~~special-effects~~ problems when switching user in windows and leaving program running.

Common solution is to disable **Fast User Switching** in Windows, you can modify the Windows Registry or use Group Policy. Below are the steps for both methods:

### Method 1: Using the Windows Registry

1. Open the Registry Editor:

- Press Win + R, type *regedit*, and press Enter.

2. Navigate to the following key:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Policies\System

3. Create or modify the *HideFastUserSwitching* value:

- Right-click in the right pane, select New > DWORD (32-bit) Value, and name it *HideFastUserSwitching*.
- Double-click the *HideFastUserSwitching* value and set its data to 1.

4. Close the Registry Editor and restart your computer for the changes to take effect.

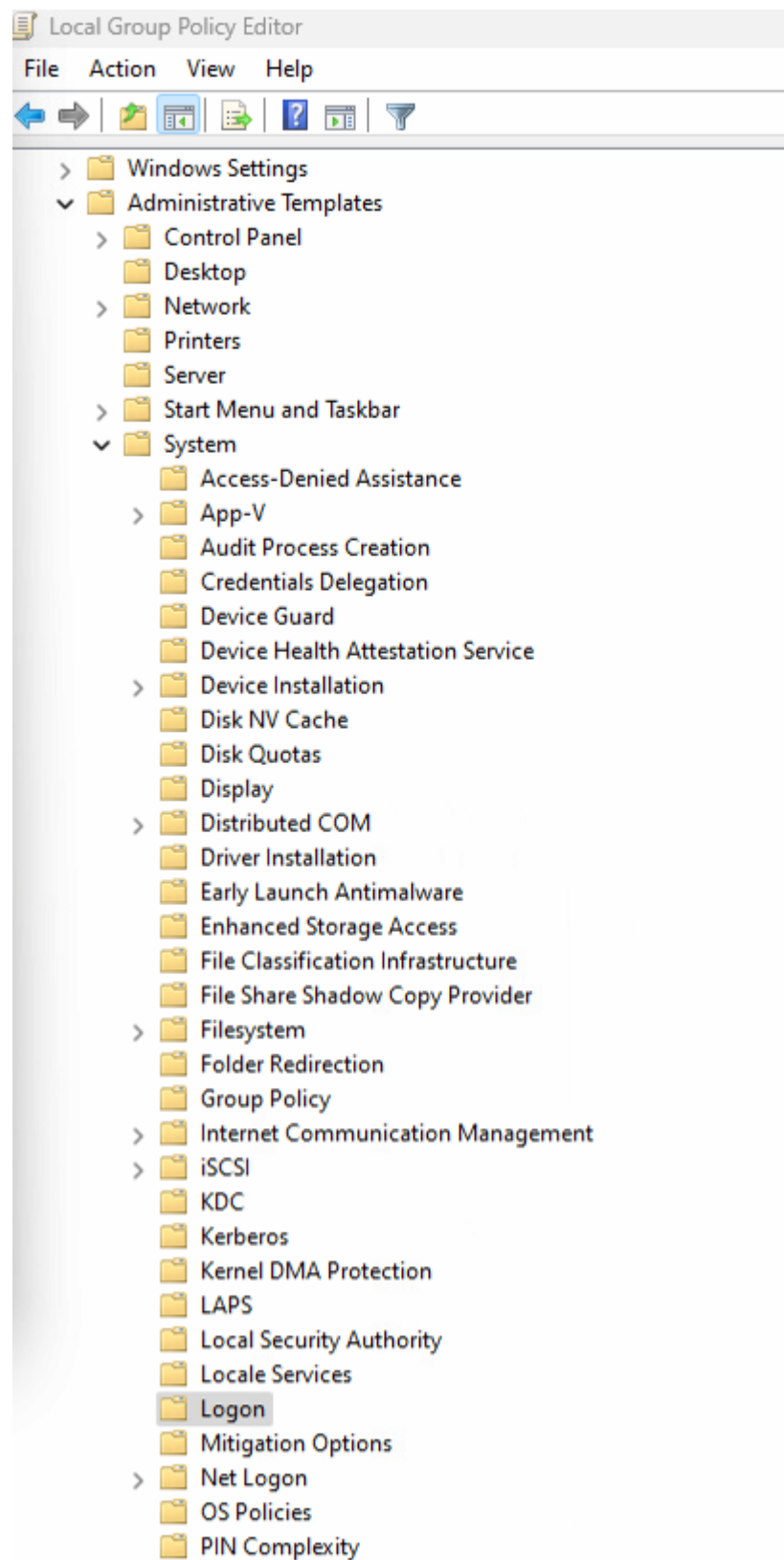
### Method 2: Using Group Policy (Windows Pro or Enterprise)

Open the Local Group Policy Editor

Press Win + R, type *gpedit.msc*, and press Enter.

Navigate to the following path

Computer Configuration > Administrative Templates > System > Logon



Enable the policy:

Double-click **Hide entry points for Fast User Switching**.

