

# Sport In The Box Support

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## How to force user to log out before another user can log in

Dmitri Peredera - 2026-03-27 - [Kommentarer \(0\)](#) - [Common questions](#)

**Sport In The Box** uses network API and global object names. That can lead to special-effects problems when switching user in windows and leaving program running.

Common solution is to disable **Fast User Switching** in Windows, you can modify the Windows Registry or use Group Policy. Below are the steps for both methods:

### Method 1: Using the Windows Registry

1. Open the Registry Editor:

- Press Win + R, type *regedit*, and press Enter.

2. Navigate to the following key:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Policies\System
```

3. Create or modify the *HideFastUserSwitching* value:

- Right-click in the right pane, select New > DWORD (32-bit) Value, and name it *HideFastUserSwitching*.
- Double-click the *HideFastUserSwitching* value and set its data to 1.

4. Close the Registry Editor and restart your computer for the changes to take effect.

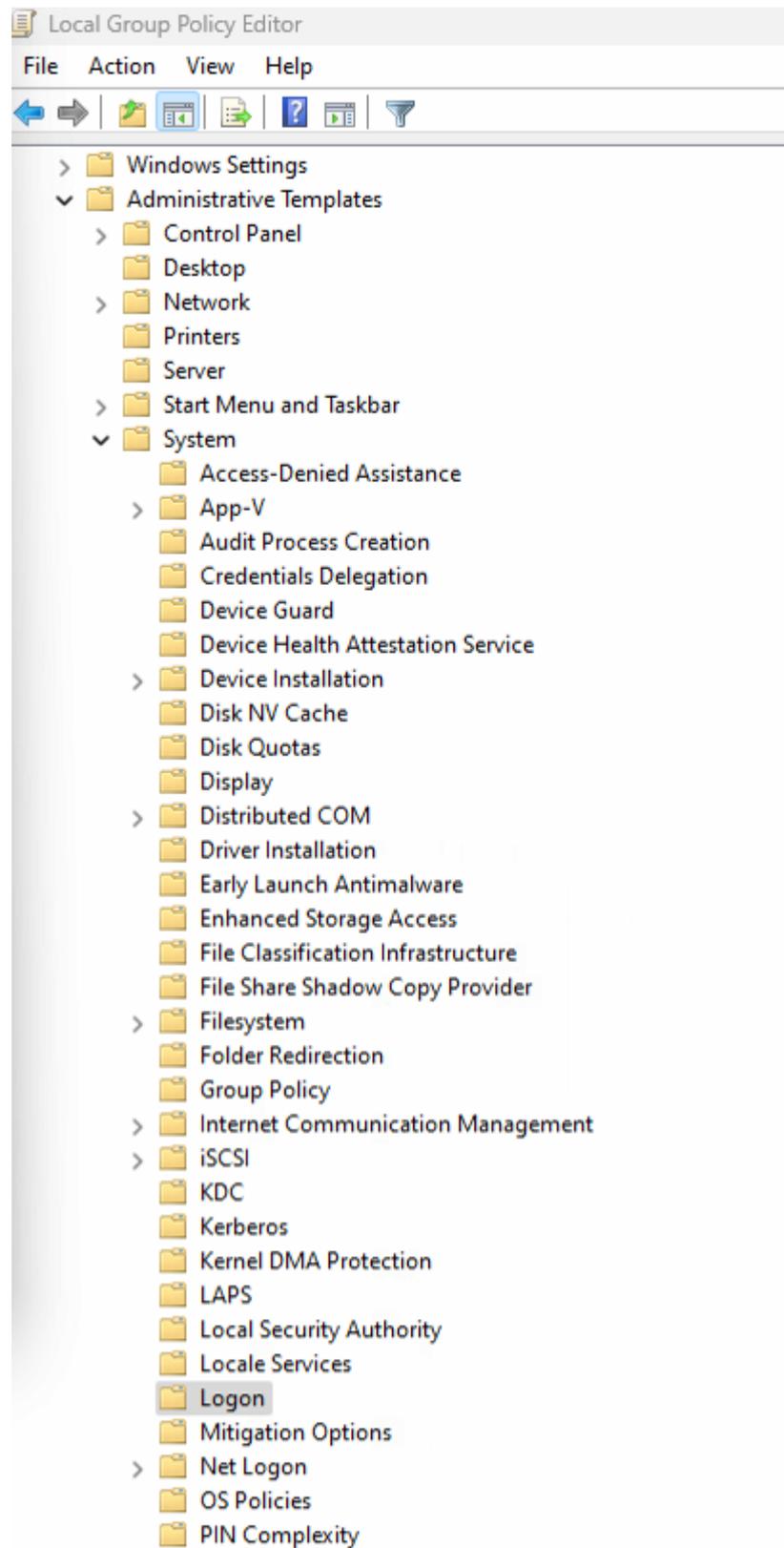
### Method 2: Using Group Policy (Windows Pro or Enterprise)

Open the Local Group Policy Editor

Press Win + R, type *gpedit.msc*, and press Enter.

Navigate to the following path

```
Computer Configuration > Administrative Templates > System > Logon
```



Enable the policy:

Double-click **Hide entry points for Fast User Switching**.

Setting	State	Comment
Allow users to select when a password is required when resu...	Not configured	No
Turn on convenience PIN sign-in	Not configured	No
Turn on security key sign-in	Not configured	No
Turn off picture password sign-in	Not configured	No
Assign a default credential provider	Not configured	No
Assign a default domain for logon	Not configured	No
Exclude credential providers	Not configured	No
Block user from showing account details on sign-in	Not configured	No
Show clear logon background	Not configured	No
Do not process the legacy run list	Not configured	No
Do not process the run once list	Not configured	No
Turn off app notifications on the lock screen	Not configured	No
Turn off Windows Startup sound	Not configured	No
Do not display network selection UI	Not configured	No
Do not enumerate connected users on domain-joined com...	Not configured	No
Show first sign-in animation	Not configured	No
Enumerate local users on domain-joined computers	Not configured	No
<b>Hide entry points for Fast User Switching</b>	<b>Not configured</b>	<b>No</b>
Always use classic logon	Not configured	No
Do not display the Getting Started welcome screen at logon	Not configured	No
Run these programs at user logon	Not configured	No
Always wait for the network at computer startup and logon	Not configured	No
Always use custom logon background	Not configured	No

Select **Enabled** and click OK.

**Hide entry points for Fast User Switching**

Previous Setting    Next Setting

Not Configured    Comment:   
 **Enabled**   
 Disabled

Supported on: **At least Windows Vista**

Options:    Help:

This policy setting allows you to hide the Switch User interface in the Logon UI, the Start menu and the Task Manager.

If you enable this policy setting, the Switch User interface is hidden from the user who is attempting to log on or is logged on to the computer that has this policy applied.

The locations that Switch User interface appear are in the Logon UI, the Start menu and the Task Manager.

If you disable or do not configure this policy setting, the Switch User interface is accessible to the user in the three locations.

OK    Cancel    Apply

Restart your computer for the changes to take effect.